## **REMARKS**

The above noted changes are made for the purpose of clearly pointing out and distinctly claiming the subject matter which applicant regards as the invention. By this amendment, the rejections of claims 1-20 are respectfully traversed.

The Examiner rejected claims 1-20 in the parent case under 35 USC §103(a), as being unpatentable over Ainsbury et al in view of Becker.

The claims as amended herein include in independent claims 1, 10 and 14, additional steps or features to reinforce the interaction between methodology and selection of the proper statistical tool to solve data driven problems. None of the cited references disclose the stated purpose of using statistical thinking to solve data driven customer problems, by simplifying the link between statistical jargon and the data driven problem to be solved. Therefore, claims 1-20 are now believed to be allowable.

If it is believed that an interview would serve to facilitate prosecution of the present application, the Examiner is requested to contact the undersigned attorney. Should the Examiner have any questions with respect to any matter now of record, Applicant's attorney may be reached at (937) 592-8603.

Respectfully submitted,

Barbara Joan Haushalter Registration No. 33,598

228 Bent Pines Court Bellefontaine, Ohio 43311 (937)592-8603

Facsimile: (937)592-8604 January 20, 2004